

Title:

Retirees And Former Employees Password Change Guide

Summary:

Steps to change SAP ePayroll password for Retirees and Former Employees.

1. Navigate to www.up.com
2. Click Employees
3. Click Retirees and Families Site
4. Click SAP ePayroll for Retirees & Former Employees
5. Select the relevant login portal
 - *Former-Employee Login - Used by former employees and recent retirees. This access is active through the calendar year of separation and the year following.*
 - *Qualified Pension Login (ID starts with #9 on paystub) - Used by retirees receiving a standard pension from Union Pacific.*
 - *Non-Qualified Pension Login (ID starts with #8 on paystub) - Used by retirees receiving a supplemental pension from Union Pacific.*
6. Click Forgot password
7. Enter the Employee ID
 - *If the Employee ID is not known, it can be found at the top of the paystub or can be requested from Workforce Resources by [submitting a ticket](#). (Does not require login)*
8. Click Search
9. Click Generate an email link
10. Open the email received at the email address on record
11. Click the link in the email
12. Enter the Employee ID
13. Click Search
14. Auto-generate a new password or enter a custom password in the New and Confirm Password fields
15. If a new password was auto-generated write the password displayed on screen down and press Ok
16. Enter the new password in the Confirm Password field
 - *If the gray bar above New Password displays "New password validated" click Change Password.*
 - *If the gray bar displays anything else and the Change Password button is grayed out review the message provided and correct the password as needed.*
17. Confirm the email address used for password resets
18. Press Confirm
19. Repeat steps 1-5 to return to the login page and sign in with the new password.
20. For assistance with logging in to SAP ePayroll with the new password, visit the [Retirees and Former Employees Login Guide](#).

SAP ePayroll & My Profile for Retirees

Quick Reference Guide



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Introduction

The SAP ePayroll and My Profile system is available to all UP retirees. It offers 24x7 access to:

- W-4 Information
- Paystubs (requires participation in direct deposit and enrollment)
- W-2 Statements
- 1099-R Statements
- Direct Deposit Information
- Address Information

Why Use SAP ePayroll and My Profile?

SAP ePayroll and My Profile is a secure, convenient, easy and timely method to obtain payroll information. Using SAP ePayroll and My Profile you can:

- View and print detailed pay information, including year-to-date information for all earnings and deductions.
- Access historical pay information up to 16 months old. This allows access to an entire year's detail through the April 15th tax filing deadline.
- Update your direct deposit account information.
- Update your address.

SAP ePayroll Paystub Review Requirements

To use the SAP ePayroll system to view your paystub, you must first participate in direct deposit. If you are not already participating in direct deposit, you can use the SAP My Profile system to enroll in direct deposit. If you want more information about signing up for direct deposit, see the "**My Profile Overview**" section of this document.

Requirements to use SAP ePayroll and My Profile

To access the SAP ePayroll system, you must have:

- Minimum Operating System Version: Windows XP / Macintosh 10.2
- Internet access
- Microsoft Internet Explorer (IE) 6.0 or higher / Firefox 3.5 or later
- JavaScript enabled (default for most browsers)
- Adobe Reader 8.0 or 9.0
- Temporarily disabled "pop-up blocker" (if applicable) to ensure all windows are displayed

Getting Started

How to Log in to the SAP ePayroll System

Once you are enrolled, follow the steps below to access SAP ePayroll:

- Go to www.up.com and click on "Employees", then "Retirees and Families", then "SAP ePayroll for Retirees".

Then,

- Choose one of the following:
 - **Former-Employee Login** (7 digit employee ID)
 - **Qualified Pension Login** (#9 plus your 7 digit employee ID)
 - **Non-qualified Pension Login** (#8 plus your 7 digit employee ID)

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The following login window is returned:

Login

User ID:

Password:

Log in

*NOTE: Cookies must be enabled in your browser. For more information, read our [Explanation of Cookies](#).

If you are having problems with your [User ID and password](#) (or don't have one), read our [Help/Info](#) page.

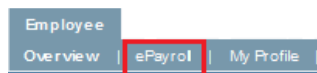
To log in to the SAP ePayroll system you will need to know your 7 digit employee/retiree ID. If you do not know your employee/retiree ID, it can be found at the top of your paystub or you can call Online Systems Services (OSS) at 800-621-8953

1. Type your 7 digit employee/retiree ID in the User ID field for Former-Employee Login. Type #9 plus your 7 digit employee/retiree ID in the User ID field for Qualified Pension Login. Type #8 plus your 7 digit employee/retiree ID in the User ID field for Non-Qualified Pension Login.
2. Type your password in the Password field.
3. Click on the <Log in> button.
4. Click the ePayroll tab.

NOTE: See the following instructions if this is your first time to log in to the SAP ePayroll System.

Once you have successfully logged in:

- Click the ePayroll tab for paystubs, W-2 information, 1099-R information, and W-4 information



- Click the My Profile tab for your direct deposit information and address information



First Time Log In

If this is the first time you have logged in to the SAP ePayroll system, you will need to use the default password scheme to log in. The default password is an 8-digit string composed of:

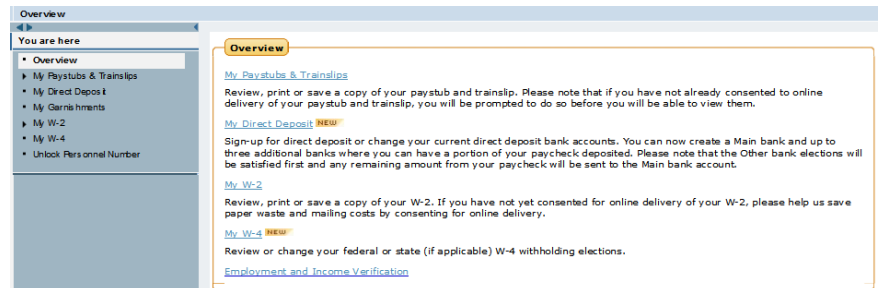
The letters "UPRR"

The last 4 digits of your Social Security Number

EXAMPLE: John Doe
SSN = 123-45-**6789**
Default Password = UPRR6789

Once you have logged in using this default password, you will be prompted to change your password.

ePayroll Overview



From this menu you can:

- Click on **My Paystubs & Trainslips** to view the details of your pay.
- Click on **My W-2** to view your W-2 and/or 1099R on-line at the end of the year, where applicable.
- Click on **My W-4** to modify your withholding elections.

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Paystub Review

To review your paystub:

From the ePayroll Overview, click on the **My Paystubs & Trainslips** link.

Your latest paystub is displayed. Click the **Show Overview** link to view a list of your paystubs.

Note: Pay received for your time worked as an employee, for your qualified pension, and/or for your non-qualified pension will all be listed in the Overview regardless of which log in you used.



To view the details of your paystub, select the paystub you wish to view.

The paystub is returned. On this window you can:

- Click the **Print** button to print your paystub

My Profile Overview

You must be enrolled in direct deposit to be able to view your paystub and payroll register on-line. You can enroll in direct deposit in one of two ways:

- Click on **Add** () or **Edit** () **Bank Information** in the SAP My Profile tab.
- Or
- Contact Banking Operations at 888-241-2764 and request a Direct Deposit Enrollment Form.

You can also edit your Permanent Address and/or your mailing address in the SAP My Profile tab.